



Petly™ Plans Payment Processing



The ability to effortlessly process recurring monthly payments for your clients’ preventive care plan is essential to a successful program. With Petly™ Plans, you won’t have to think about when payments need to be processed or the time it takes to manually enter payments into a point-of-sale-terminal. We have built a fully integrated payment solution application that will save you time and money. There are three services required to process client payments through Petly Plans:

	Fees	Questions
<p>Authorize.Net® (subsidiary of Visa®)</p> <p>With this payment gateway, you’ll be able to process client credit card and bank account (i.e., ACH withdrawal) payments through an online payment portal that stores your client’s payment information in a private, secure, and PCI-compliant customer information manager (CIM) system.</p>	<p>Monthly Gateway Fee* \$17.50</p> <p>Per-Transaction Fee* \$0.10</p> <p>Batch Fee* \$0.10</p> <p>Note: Additional fees may apply.</p>	<p>Call your dedicated Authorize.Net Merchant Support Team at 1-877-320-8731.</p>
<p>eCheck.Net® (subsidiary of Authorize.Net®)</p> <p>With this merchant service, you’ll be able to process payments electronically from your clients’ bank account (i.e., ACH withdrawal) – the Petly Plans recommend method.</p> <p>Your practice’s eCheck.Net account is enabled within your Authorize.Net payment gateway. †</p>	<p>Minimum Monthly Fee‡ \$10.00</p> <p>Per-Transaction Fee § 0.75%</p> <p>Returned Item Fee \$3.00</p> <p>Charge-back Fee \$25.00</p> <p>Note: Additional fees may apply.</p>	<p>Call your dedicated Authorize.Net Merchant Support Team at 1-877-320-8731.</p>
<p>Merchant Services</p> <p>With an Authorize.Net compatible Merchant Service Provider, you’ll be able to process debit and credit card payments.</p> <p>Your practice’s merchant services account will be cloned and added to your Authorize.Net payment gateway.</p>	<p>Rates are negotiable and competitive based on account configuration.</p> <p>Note: Additional fees may apply. Merchant Account will be billed separately by your Merchant Services provider of choice.</p>	<p>Contact the IDEXX Merchant Services & Account Specialist Team to discuss your practice’s fees and rates at: CCPanalysis@idexx.com</p>
<p>We help pets lead longer, fuller lives + + + + +</p>		

*Pricing as of February 2026 and subject to change based on your agreement with the providers and may vary based on tiered pricing structure.

†Bank payment processing with eCheck.Net is not available in Canada.

‡Minimum monthly fee only takes effect if the per-transaction fee does not exceed \$10.00 of transaction amount.

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